



Engaging Content  
Engaging People

*novel contribution!*

# Personalised Privacy Policies

*that's me!*

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*all research work & publications*

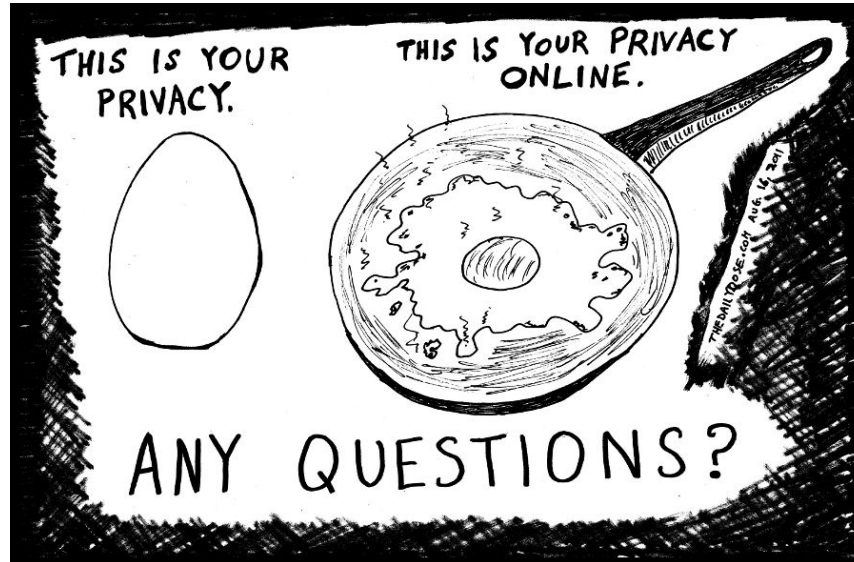
*email me*

- thoughts
- questions
- collaboration
- criticism

*twitter*

**privacy policy** is a legal document (according to privacy laws) that discloses how (personal) data is -

- a) gathered
- b) used
- c) disclosed
- d) managed



**Reading the Privacy Policies You Encounter in a Year Would Take 76 Workdays** - Alexis C. Madrigal - The Atlantic - Mar 1, 2012 *pre-GDPR*

## THE REAL COST OF PRIVACY

Median length of a privacy policy: **2,518 words**

Average time to read that policy: **10 minutes**

Number of privacy policies you encounter in a year: **about 1,462**

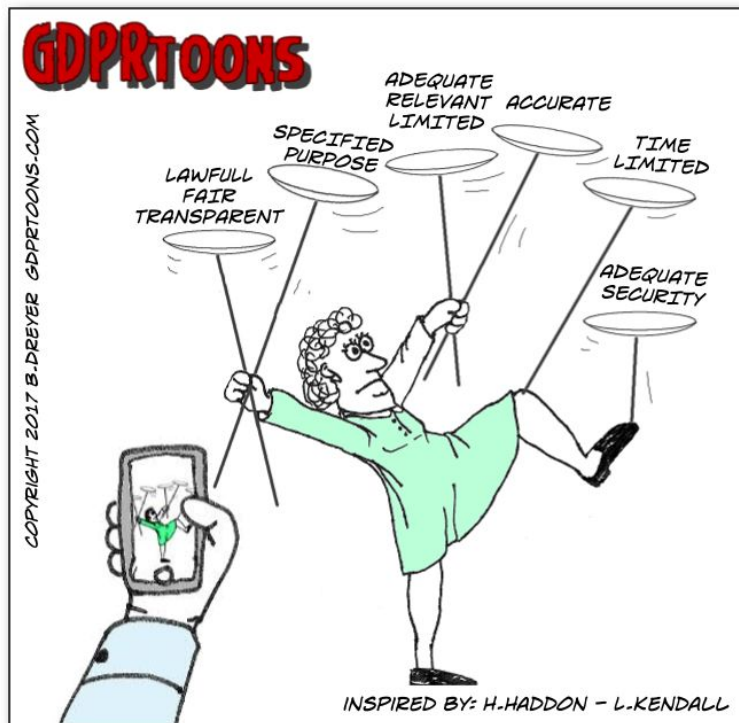
Number of work days it would take to read those: **76**

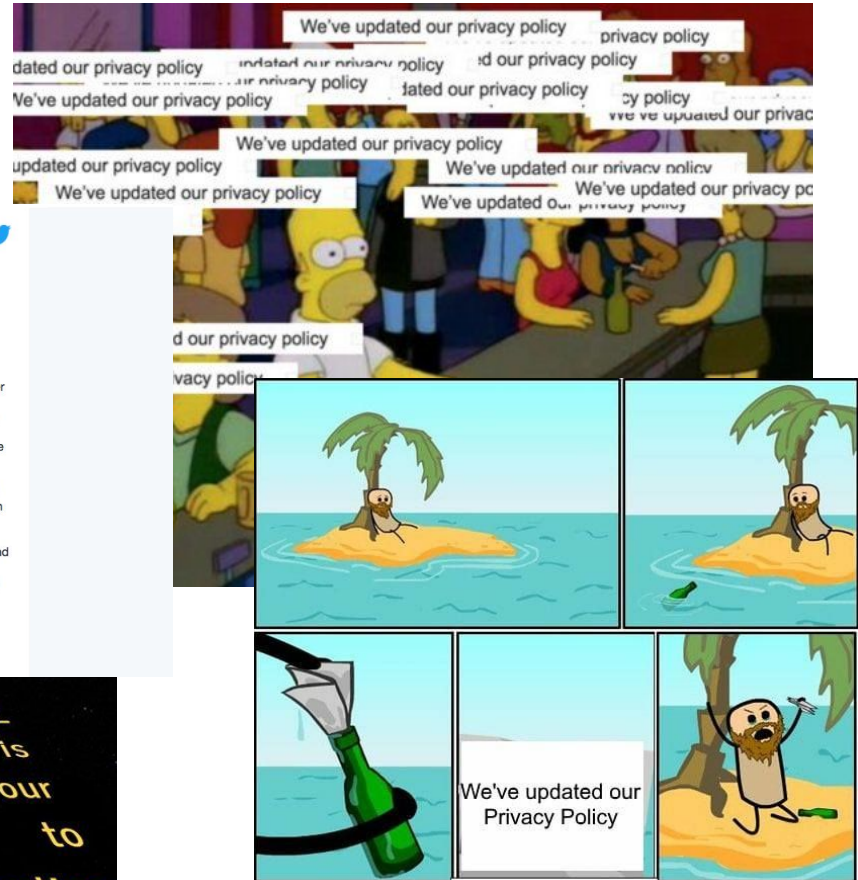
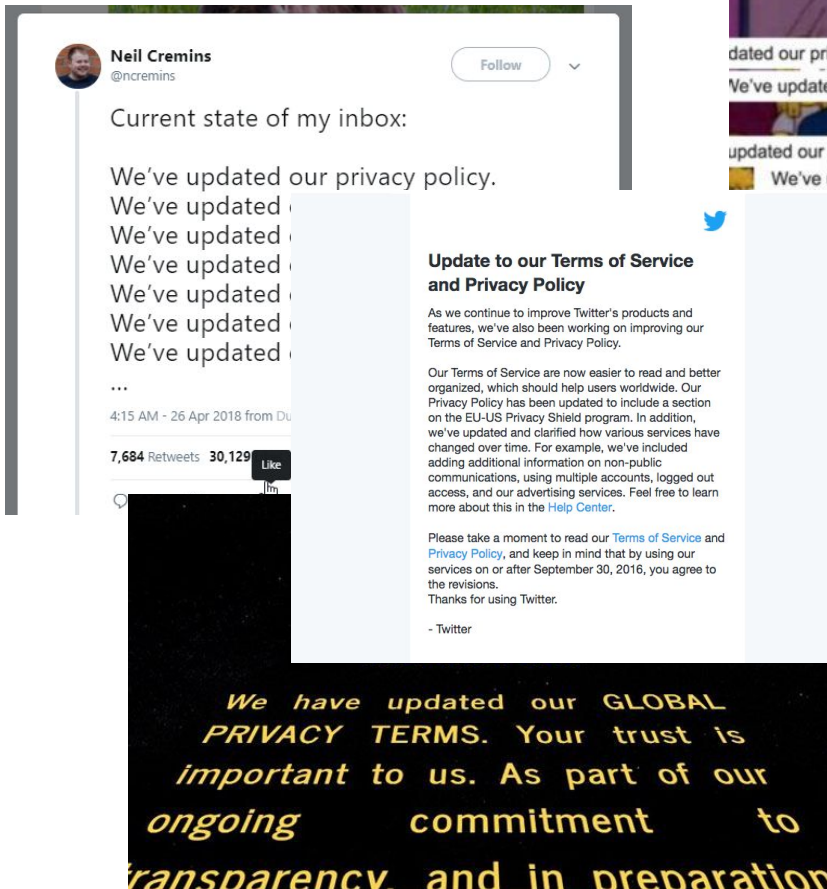
Number of hours it would take US users to read them: **53.8 billion**

Hypothetical national opportunity cost of reading privacy policies:

**\$781 billion**

GDPR, which became enforced from 25th May specifies additional rights and obligations for information to be provided by the controller to the data subject before collecting happens.





Provide specific information to the user about how their data is being collected, used, stored, and shared.

Exactly what data?  
How is it collected?  
Shared with whom ?  
Stored for how long?

- Only for me i. e. Data Subject
- Not common to everyone
- Not generalised



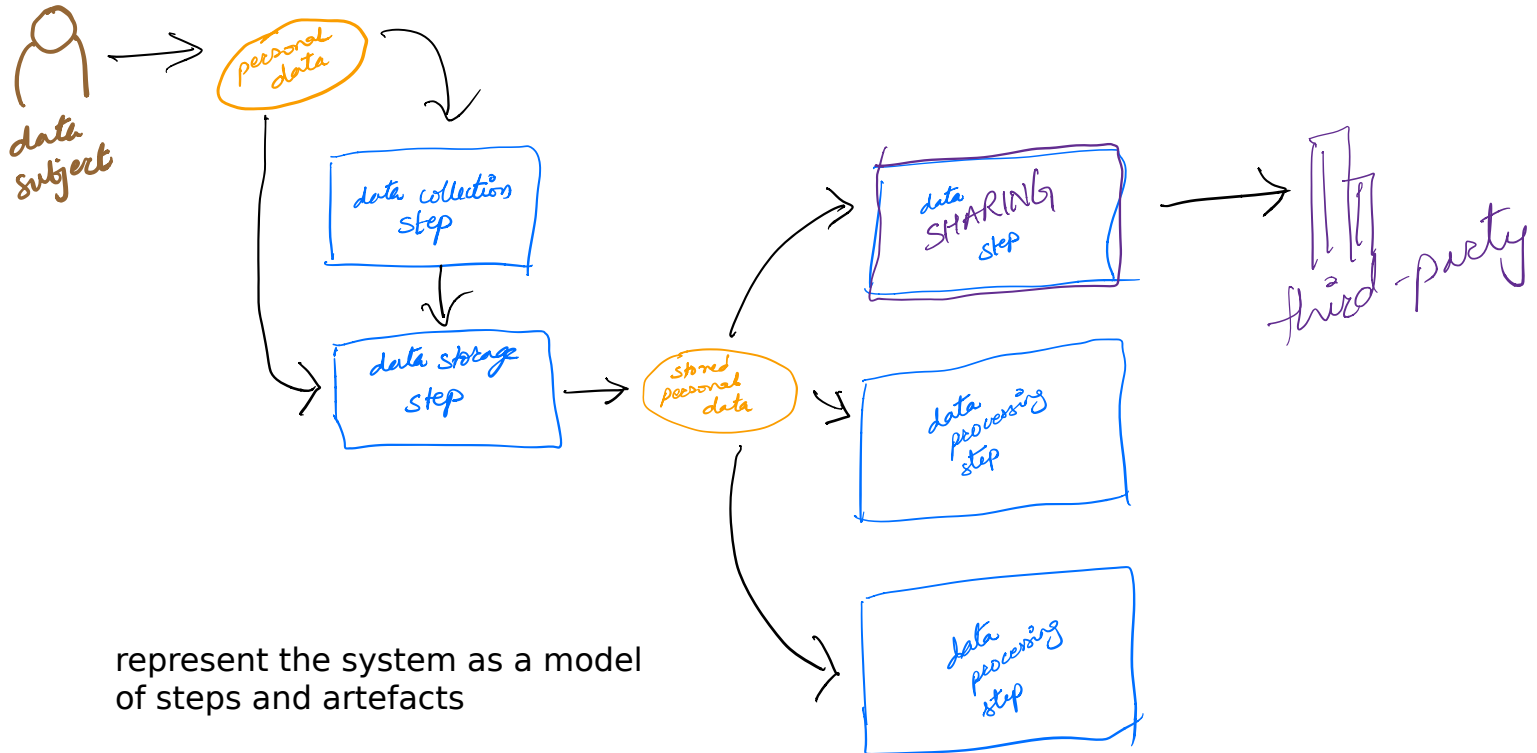
# But the Privacy Policy still says...

- a) we “*may*” collect your data
- b) we “*may*” store your data
- c) we “*may*” use your data
- d) we “*may*” share your data

Q: Are you collecting data?

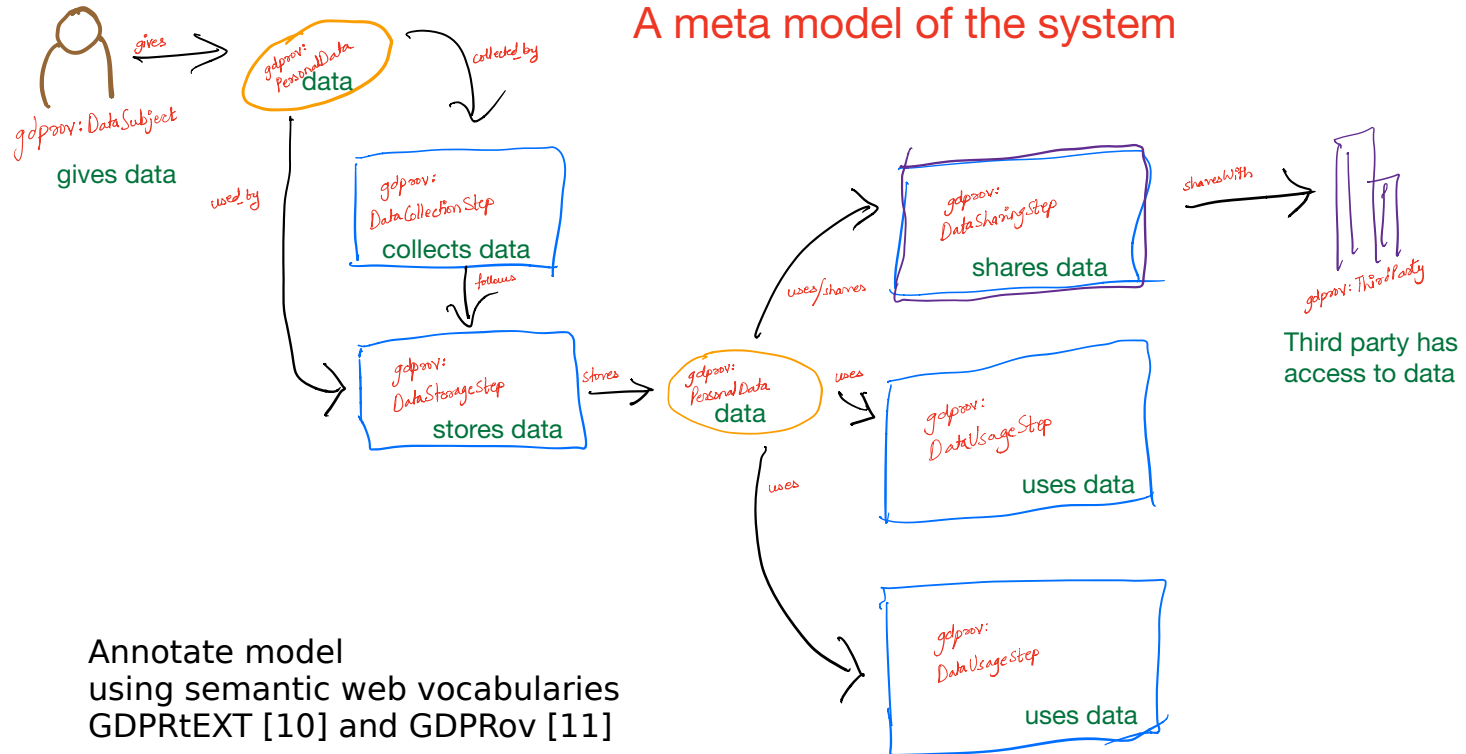
A: Yes. No. “Maybe”.

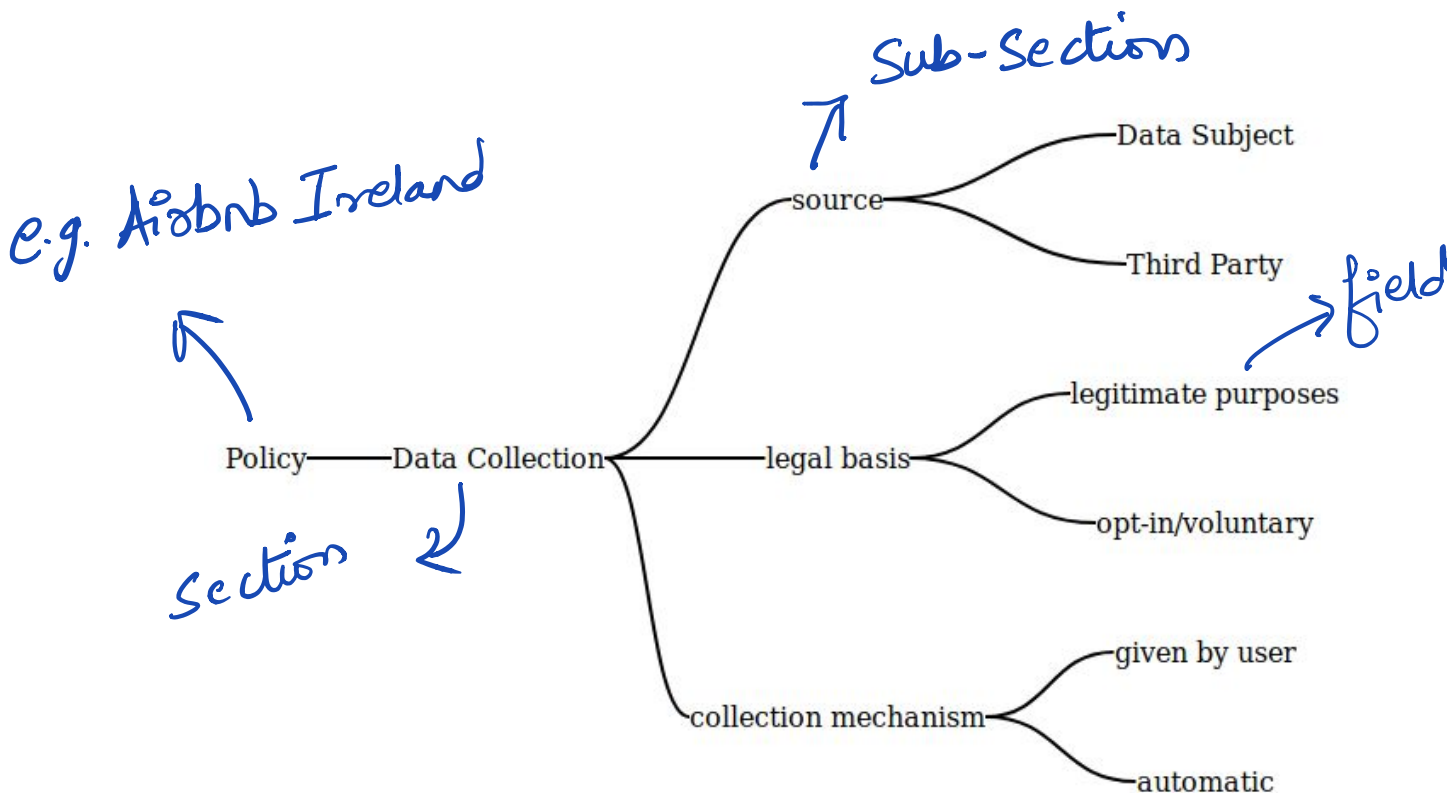




represent the system as a model of steps and artefacts







## Privacy Policy

This privacy policy is part of a research project (see [openscience.adaptcentre.ie](https://openscience.adaptcentre.ie)) and is made available under the [CC-by-4.0](https://creativecommons.org/licenses/by/4.0/) license.

This privacy policy was derived from the policy provided by [Airbnb Ireland](#) (archived copy available [here](#))

*stored copy because privacy policies can change*

This Privacy Policy describes how we collect, use, process, and disclose your information, including personal information.

## Information We Collect

There are **three** general categories of information we collect.

data collected from user

*data collection*

### 1.1 Information You Give to Us.

*legal basis*

#### 1.1.1 Information that is necessary for provision of services

legitimate interest

We ask for and collect the following personal information from you when you use our service. This information is necessary for the adequate performance of the contract between you and us and to allow us to comply with our legal obligations. Without it, we may not be able to provide you with all the requested services.

data category

◦ **Account Information** When you **sign up for an account**, we require certain information such as your **first name**, **last name**, **email address**, and **date of birth**.

◦ **Profile and Listing Information** To use certain features, we may ask you to provide additional information, which may include your **id address**, **phone number**, and a **profile picture**.

◦ **Identity Verification Information** To help create and maintain a trusted environment, we may collect identity verification information (such as **images of your government issued ID**, **passport**, **national ID card**, or **driving license**, as permitted by applicable laws) or other **authentication information**.

◦ **Payment Information** To use certain features of the such as **booking**, we may require you to provide certain **financial information** (like

process

*purpose*

*data instances*

hide legend	
<span style="background-color: #f8d7da;"> </span>	data category
<span style="background-color: #d1ecf1;"> </span>	data type
<span style="background-color: #d1ecf1;"> </span>	process
<span style="background-color: #fff3cd;"> </span>	automated
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<span style="background-color: #d1ecf1;"> </span>	data retention
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<span style="background-color: #d1ecf1;"> </span>	third-party
<span style="background-color: #d1ecf1;"> </span>	data-sharing
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*information categories*

*grouping of data*

1. Systematic representation of privacy policy metadata
2. Can generate privacy policy when system changes
3. Automation of policies
4. Structured metadata
5. Better for Data Subjects (more information available)
6. Metadata is also useful for compliance purposes

TWO approaches - do it myself, or automate

A. Manually

- i) complex
- ii) requires legal clarity for concepts
- iii) time consuming

B. Automate

- i) faster
- ii) difficult to implement
- iii) can scale to large number of policies

① method → ① annotate

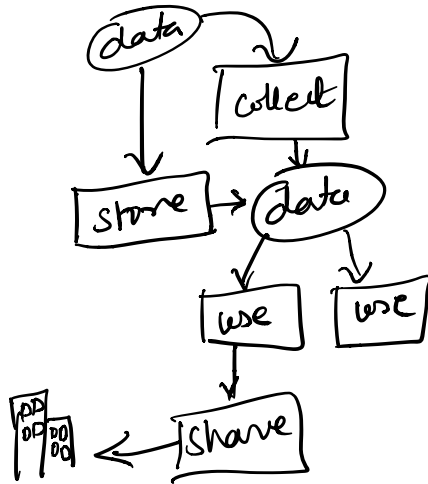
② serialize → ontology

③ model metadata

② test → ① compare with right to data portability

② compare with methods that extract data from policies

③ demo



: name a gdpr: PersonalData;  
 sdfs: label "name";  
 gdpr: wasGivenBy "Harshvardhan".  
  
 : age a gdpr: PersonalData;  
 sdfs: label "age";  
 xsd: Value "28";  
 gdpr: wasGivenBy "Harshvardhan".  
  
 : Registration a gdpr: Process;  
 sdfs: label "Registration";  
 gdpr: hasStep : SignUpForm;  
 gdpr: hasStep : CollectUserData;  
 gdpr: hasStep : StoreUserData;  
 gdpr: hasEndedBy gdpr: legitimateInterest.  
  
 : Marketing a gdpr: Process;  
 sdfs: label "Marketing";  
 gdpr: hasStep : SignUpForm;  
 gdpr: hasStep : CollectUserData;  
 gdpr: hasStep : StoreUserData;  
 gdpr: hasEndedBy gdpr: Consent.

**PRIVACY POLICY**

data subject: Harshvardhan J. Pandit  
 data collected: name, email, age, address  
 necessary data: name, email  
 optional data: address, age  
 applicable consent: provided on 02-SEP-2018

data used in processes:

- ① Registration — Necessary  
 uses name, email
- ② Marketing — Optional, provided consent  
 uses address, age
- ③ Analysis — we do not use your  
 data for analysis because  
 you did not provide consent

① define model

② convert to metadata

③ generate privacy policy



# Let us discuss!

Q: Are all privacy policies structured similarly?

Ans: No. A large number of them are.  
But others are similar → how to deal with them?

why?

Q: Will companies adopt this measure?

Ans: Unlikely. Unless it becomes legally mandated. → which?  
But this can be useful in other domains.

Q: Where is your implementation?

Ans: Work-in-progress!

more details?

comparable work?

will it become a law?